cseBUSINESS

Enterprise IT Delivery & Transformation

Program & Project Delivery · Cybersecurity · Enterprise Architecture · Infrastructure

From a business need to an operational result.

We can enter before the project exists, take responsibility for delivery, add capacity to an existing organisation, or carry a defined workstream through to handover.

Give us a vision, requirement or problem and we can turn it into a pre-study, roadmap and executable project plan. The roadmap must support the business case; the project plan then defines scope, responsibilities, architecture and technology dependencies, security and compliance requirements, delivery approach, governance, milestones, acceptance and handover.

From there, CSE Business can provide the management layer, the technical delivery capability, or both. A client may need one Project Manager tomorrow, a PMO function as a service, a CISO-level security role, an architecture or infrastructure workstream, or an end-to-end transformation. The engagement is shaped around the actual delivery need rather than around a fixed service package.

WHERE WE START

Vision · Pre-study · Assessment · Business requirements · Roadmap · Business-case alignment

WHAT WE DO

Project / Program / Portfolio governance · Architecture · Infrastructure · Security · Change · Vendor and workstream coordination

HOW WE CLOSE

Acceptance · Service readiness · Documentation · Transition · Handover to RUN

Commercial model and delivery method are separate decisions. Work may be supplied including Time & Material, Managed Delivery or Advisory, while the project itself may run Waterfall, Agile or Hybrid.

Capabilities across the delivery lifecycle.

IT PROGRAM & TRANSFORMATION

Project and Program Management · Portfolio governance · PMO as a Service · Project recovery · Transition & Transformation · M&A delivery

CYBERSECURITY & COMPLIANCE

Security governance · CISM as a Service · GRC · DORA / NIS2 · IAM / PAM · PKI · Security assurance · CISO and Security operations governance

ARCHITECTURE, INFRASTRUCTURE

Enterprise and software architecture · Cloud · Data centre · Network · Microsoft enterprise platforms · Workplace · Integration · Migration · Application Delivery

DELIVERY GOVERNANCE

Roadmap and project planning · RAID · SteerCo · CAB · Financial and resource control · Dependency management · Change governance

SERVICE & CHANGE

ITSM · Service transition · Operational readiness · Change management · Handover to RUN

CAPACITY

Project Managers · Program / Portfolio leadership · PMO · Security leadership · Architects · Infrastructure and application delivery resources

Management of roadmap to handover.

CSE Business can take a project from early definition through delivery governance and operational acceptance or join an existing program where additional management capacity or recovery is required.

PROJECT / PROGRAM

Scope · Integrated planning · Budget · RAID · Dependencies · Change · SteerCo · Acceptance

PORTFOLIO / PMO

Portfolio governance · Prioritisation · Resource and dependency view · Management reporting · Decision support

TRANSITION & TRANSFORMATION

Provider change · Service transition · Infrastructure and cloud transformation · M&A · Carve-out / carve-in

PMO AS A SERVICE

Governance structure · Reporting cadence · Templates · Portfolio controls · RAID / dependency model · Steering support

PROJECT RECOVERY

Health assessment · Re-baselining · Critical path · Go-to-Green planning · Vendor and dependency recovery

DELIVERY LEADERSHIP

Client framework or CSE framework · Waterfall, Agile or Hybrid execution · Handover to RUN

Security as a delivery workstream, governance function or service.

Security can be embedded into a wider project or supplied as a defined governance or delivery capability. CSE Business can support CISO-level governance, regulatory and audit activity, identity and trust programs, security operations governance and coordinated security assurance.

GOVERNANCE & COMPLIANCE

CISO support · Security governance · Risk · GRC · DORA · NIS2 · GDPR · Audit and regulatory readiness

IDENTITY & TRUST

IAM · PAM / PIM · PKI · MFA · Conditional Access · Microsoft Entra ID · Zero Trust

SECURITY OPERATIONS

SOC / SIEM governance · EDR / XDR · Monitoring requirements · Incident processes · Security service integration

Security testing is engaged by case or delivery wave. CSE Business coordinates scope, suppliers, findings, remediation and retest where required; penetration testing itself is performed by the appropriate qualified testing provider.

From pre-study and design to production-ready handover.

Infrastructure work may start with discovery or pre-study, continue through architecture and implementation planning, and extend into coordinated technical delivery, migration, cutover and service readiness.

ARCHITECTURE

Enterprise architecture · Software architecture · Requirements translation · Technical review · Dependency and integration design

CLOUD & DATA CENTRE

Azure · AWS · Private cloud · Compute · Storage · Virtualisation · Data centre build and migration

NETWORK & CONNECTIVITY

Enterprise network · Firewall dependencies · VPN · Site-to-site connectivity · SD-WAN · Migration and cutover

MICROSOFT ENTERPRISE

Microsoft 365 · Entra ID · Active Directory · Intune · Autopilot · Workplace

MIGRATION & INTEGRATION

Tenant-to-tenant · Identity · Application · Database · Infrastructure · Cloud migration

HANDOVER

Testing · Acceptance · Documentation · Service Readiness Transition to operations

Application delivery leadership without pretending to be the product engineer.

CSE Business leads application and enterprise-platform delivery where the project requires management, architecture coordination, integration, migration, testing, cutover and business-to-technology alignment.

APPLICATION DELIVERY

Requirements · Software architecture · Integration dependencies · Environment planning · Testing · Cutover · Acceptance

SAP / ERP LEADERSHIP

Program and project leadership · Roadmap · Workstream coordination · System-integrator governance · Migration and cutover governance

MICROSOFT & ENTERPRISE PLATFORMS

Microsoft 365 · Dynamics 365 · Identity integration · ServiceNow and enterprise application dependencies

SAP engineering and SAP solution architecture are not presented as CSE Business delivery capabilities. Where SAP is in scope, CSE Business provides the leadership and cross-system delivery governance required to make the overall solution work, coordinating the relevant SAP implementation or engineering partner.

The right capability, integrated into the client delivery organisation.

CSE Business provides defined professional capacity when a client needs additional delivery capability without transferring responsibility for the overall delivery scope.

WHEN

Missing capability · Temporary capacity gap · Peak delivery period · Transformation / migration · Recovery / critical phase

WHY

Immediate capacity · Specialist expertise · Delivery acceleration · Temporary leadership · Capability unavailable internally

HOW

Defined role and responsibility · Integrated into client governance · Client-directed day-to-day work · Agreed duration and capacity · CSE-backed professional resource

Typical capabilities: Project Manager · Program Manager · PMO · CISO / Security Lead · Architect · Infrastructure Lead · Application Delivery Lead · Transformation Lead

Resource as a Service provides capability and capacity. The client retains delivery authority and directs the resource within its organisation.

The engagement follows the delivery need.

TIME & MATERIAL

Capacity added to an existing client organisation. The client directs day-to-day work; CSE Business provides the agreed role and capability.

MANAGED DELIVERY

CSE Business takes responsibility for an agreed project, program, portfolio, PMO or workstream scope with defined governance and reporting.

ADVISORY

Defined assessment, pre-study, roadmap, planning, architecture review, security governance or decision-support scope.

Examples include a single Project Manager, a PMO function as a service, CISO-level security support, an architecture or infrastructure workstream, or combined management and technical delivery.

The commercial model does not prescribe the methodology. T&M work can operate inside Waterfall, Agile or Hybrid delivery, and Managed Delivery can use the client's governance model or an agreed CSE Business framework.

Plan the work first. Choose the method that fits it.

The project plan is the reference point. It turns the roadmap into executable scope and makes the delivery model visible: workstreams, ownership, dependencies, milestones, governance, acceptance and transition.

WATERFALL

Defined scope · Integrated plan · Milestones · Dependencies · Stage gates · Change control · Cutover

AGILE

Backlog · Iterative delivery · Sprint planning · Reviews · Incremental acceptance · Adaptation

HYBRID

Program-level planning and governance combined with iterative execution where the technical workstream benefits from it.

CSE Business works within the client's governance where it exists. Where governance is missing or insufficient for the engagement, we propose the required structure in the project plan and agree it before delivery.

RAID · KPI · SteerCo · CAB · Change · Financial Control · Resource Control · Delivery Dependencies

Delivery is complete when the result can be operated.

Technology delivery does not stop at implementation. Service readiness, change, acceptance and operational ownership are planned with the technical work so the delivered solution can move into RUN with the required documentation, controls and support model.

IT SERVICE MANAGEMENT

ITIL · ServiceNow · Incident · Problem · Change · Request · Knowledge · CMDB · Service catalogue

CHANGE & ACCEPTANCE

CAB · Change planning · Go / No-Go · Rollback criteria · Acceptance criteria · Service readiness

TRANSITION TO RUN

Knowledge transfer · Documentation · Ownership · Operational handover · Closure

Enterprise-scale delivery contexts.

M&A / SEPARATION

Identity · PKI · Workplace · Network · Data centre · SAP

15,000+ users

PRIVATE CLOUD & INFRASTRUCTURE

Data centre infrastructure · Compute · SAN · Network

30+ racks · 250 servers

ENTERPRISE WORKPLACE

Device migration · Management · Identity · Microsoft ecosystem

12,000+ devices

SERVICE TRANSITION

Cloud · SAP · Microsoft 365 · Service Desk · On-site support

8,000+ users · 25 locations

REGULATED DELIVERY

Banking · Security governance · DORA · MNB-related audit and remediation coordination

MULTI-VENDOR PROGRAMS

Cross-functional delivery across business, architecture, infrastructure, applications, security and operations

Selected experience includes engagements delivered by CSE Business and prior enterprise engagements of its consultants. Client references are provided where contractually permitted.

Enterprise delivery capability between business intent and operational result.

CSE Business helps organisations turn complex technology requirements into governed, executable delivery. We can shape the work before a project exists, add leadership or specialist capacity to an existing organisation, or take responsibility for a defined delivery scope through acceptance and handover.

BUSINESS NEED

Transformation · Recovery · Capacity gap · Regulatory change · Infrastructure or application delivery · Multi-vendor coordination

CSE ROLE

Discovery · Roadmap · Project / Program leadership · PMO · Security · Architecture · Infrastructure · Application delivery

OPERATIONAL RESULT

Executable scope · Controlled delivery · Accepted solution · Service readiness · Documented handover to RUN

POSITIONING

Delivery-led consulting and professional capability focused on enterprise IT execution.

ENGAGEMENT

Resource as a Service · Managed Delivery · Advisory, selected according to responsibility and client need.

ACCOUNTABILITY

Clear scope, governance, decision rights, acceptance criteria and delivery ownership are established before execution.

From requirement to operational handover.

The delivery model makes the path from business requirement to operational result explicit. Each stage creates the information, controls and decisions required for the next stage; the level of CSE responsibility depends on the agreed engagement model.

1 · REQUIREMENT

Vision · Business need · Problem statement · Regulatory or technology driver

2 · DISCOVERY

Assessment · Current state · Constraints · Dependencies · Stakeholders · Risks

3 · ROADMAP & PLAN

Business-case alignment · Scope · Architecture · Workstreams · Milestones · Governance · Acceptance

4 · MOBILISE & DELIVER

Roles · Suppliers · Environments · RAID · Change · Execution · Coordination

5 · ACCEPT

Testing · Go / No-Go · Acceptance criteria · Service Readiness Documentation

6 · TRANSITION TO RUN

Knowledge transfer · Operational ownership · Support model · Handover · Closure

Governance follows accountability.

CSE Business integrates into the client governance model where it is sufficient for the agreed scope. Where required controls are missing, we define and agree the governance structure, decision rights, escalation paths and acceptance model needed to execute the work safely and predictably.

CLIENT GOVERNANCE

Existing policies · Portfolio controls · Architecture boards · Security requirements · Procurement · Operational standards

CSE DELIVERY GOVERNANCE

Integrated plan · RAID · Dependencies · Financial and resource control · Reporting · Delivery cadence

SHARED DECISION MODEL

SteerCo · Decision rights · Escalation · Change authority · Supplier coordination · Acceptance ownership

For Managed Delivery, the required governance and CSE delivery authority are established before execution begins.

STEERCO & RAID

Transparent status · Risks · Issues · Actions · Decisions · Executive escalation

CHANGE & CAB

Impact assessment · Change control · Go / No-Go · Rollback criteria · Release coordination

ACCEPTANCE & HANDOVER

Acceptance criteria · Service readiness · Documentation · Ownership · Transition to RUN

Define the work first. Bring in the right capability where it is needed.

Discovery converts an initial requirement into an actionable delivery position. CSE Business can perform the assessment and planning directly, then coordinate specialist providers where engineering, product-specific implementation or qualified testing capability is required.

DISCOVERY

Business and technical requirements · Current-state assessment · Constraints · Dependencies · Risk · Stakeholder view

DEFINITION

Target state · Options · Roadmap · Scope · Architecture dependencies · Security and compliance · Delivery model

MOBILISATION

Project plan · Governance · Roles · Suppliers · Milestones · Acceptance · Transition approach

CSE CORE DELIVERY

Program / Project · PMO · Security governance · Architecture coordination · Infrastructure · Application delivery leadership

SPECIALIST PARTNERS

Product engineering · Qualified security testing · SAP engineering · Specialist implementation and technology services

ONE DELIVERY VIEW

CSE coordinates scope, interfaces, dependencies, findings, remediation, acceptance and handover across the delivery ecosystem.

Selected enterprise delivery contexts.

Examples below illustrate the scale and type of environments in which CSE Business and its consultants have delivered. Client names and detailed references are provided where contractually permitted.

M&A / SEPARATION · 15,000+ USERS

Problem: complex separation across identity, PKI, workplace, network, data centre and SAP.
CSE role: cross-workstream delivery leadership and dependency governance.
Outcome: coordinated transition across enterprise technology domains.

PRIVATE CLOUD · 30+ RACKS / 250 SERVERS

Problem: infrastructure delivery across compute, SAN and network dependencies.
CSE role: program coordination, planning, technical workstream governance and readiness.
Outcome: production-ready infrastructure delivered through controlled dependencies.

ENTERPRISE WORKPLACE · 12,000+ DEVICES

Problem: large-scale device and identity migration in a Microsoft ecosystem.
CSE role: delivery governance, migration coordination, acceptance and operational transition.
Outcome: enterprise workplace migration at scale.

SERVICE TRANSITION · 8,000+ USERS / 25 LOCATIONS

Cloud · SAP · Microsoft 365 · Service Desk · On-site support. Coordinated service transition and operational handover across distributed locations.

REGULATED DELIVERY

Banking · Security governance · DORA · MNB-related audit and remediation coordination. Delivery controls aligned with regulatory and audit requirements.

MULTI-VENDOR PROGRAMS

Cross-functional delivery across business, architecture, infrastructure, applications, security and operations with coordinated suppliers and dependencies.

Bring us the requirement. We will define how to deliver it.

CSE Business can provide capacity, take responsibility for a defined delivery scope, or build the roadmap and project structure needed to move from a business requirement to an operational result.

CAPACITY

Project, program, PMO, security, architecture and technical delivery capacity integrated into the client's organisation.

DELIVERY

Project · Program · Portfolio · PMO · Transformation · Security · Architecture · Infrastructure · Application delivery leadership.

ADVISORY

Pre-study · Assessment · Roadmap · Project planning · Architecture review · Security governance · Decision support.

CSE BUSINESS

Enterprise IT Delivery & Transformation

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